



Contact Quick Reference

Department	Phone	Address	Services
Corporate Office Local Number Toll Free	612-359-3400 800-767-5333	Jefferson Lines 2100 E 26th Street Minneapolis, MN 55404	Agency accounting, Accounts payable and receivable, marketing
Driver Hiring	800-767-5333 ext 429	also submit applications on-line www.jeffersonlines.com	Driver hiring
Charters	800-767-5333 ext 467	also request quotes on-line www.jeffersonlines.com	Charters
Baggage Claims/ Express Tracking	888-465-1532	Jefferson Lines 116 N 6th St Ft. Smith, AR 72901	Baggage and express tracing services. Send tracer forms to this address.
Jefferson Customer Care Center	800-451-5333	Jefferson Lines 9184 265th Street Clear Lake, IA 50428	Fare and schedules, bus location, general information, refunds, customer service, ticket purchases, passengers with disabilities assistance
First Group Service Desk	866-550-3375		Assistance with MAX and TRIPS issues, zebra and panasonic printers, password reset
On-line Schedules and Ticket Purchasing	jeffersonlines.com		
Spanish Fare and Schedule Information	612-721-2288		
Jefferson Lines Corporate FAX	612-359-3437		
Jefferson Lines Treasury FAX	877-485-3340		FAX # for agency reports, deposit slips and supply requisitions